

FAIR TIPS GUIDE

Manchester



DINING OUT DIRECTORY

Why this campaign matters

Derek Simpson and Tony Woodley

"The Unite and Daily Mirror newspaper campaign for a fair tipping system across the hospitality industry has already won a victory in getting the government agree to change the minimum wage regulations. The legal loophole which currently allows employers to use tips and service charges to top up salaries to the minimum wage will be closed very soon. This is great news for waiters and waitresses.

"However, there is still the need for a transparent tipping system so that all customers know exactly where the money they leave for waiting staff is going. The Unite and Daily Mirror Fair Tips Charter is fighting for staff in restaurants, bars and hotels across the country to get 100 per cent of tips on top of the minimum wage. The green Fair Tips logo when displayed in an establishment will ensure that those who dine there can tip with confidence, knowing there is a fair tipping system in place.

"Unite is very pleased to have launched a fair tips guide to eating and drinking in Manchester. All visitors to conference can enjoy the Labour Party Conference with a clear tipping conscience. In this guide you will see all those places that have signed up to the Charter. The logo will be on display in bars, hotels and restaurants across the city.

"Remember look out for the Fair Tips logo whenever you go out to eat or drink."



Joint General Secretaries
Derek Simpson and Tony Woodley

Derek Simpson

Tony Woodley

Why we got involved

Richard Wallace

"When we launched our Fair Tips campaign with Unite it was clear we'd struck a nerve with our readers. Either they were astonished to discover they had eaten at the restaurants where bosses pocketed tips left for staff. Or they had worked at those restaurants and were delighted someone was doing something about it.

"Fair Tips should be a no-brainer. When I leave a tip, I'm rewarding the staff who fed and looked after me not the company that employs them. Tips should go to the waiters and waitresses who earn them. End of story.

"I'm proud to support this campaign and delighted that the Government has heeded our call and decided it's time to close the loophole that allows firms to undercut the minimum wage. But this is only a start. We deserve to know what happens to the tips we leave.

"Until we do, please support those restaurant, bar and hotel owners that do the decent thing and sign up to our Fair Tips Charter. They deserve your custom."



Daily Mirror editor Richard Wallace

A handwritten signature in black ink, appearing to be 'RWallace'.



Message of endorsement from Rt Hon Gordon Brown, Prime Minister:

"Hundreds of thousands of people work in jobs where customers leave tips for the staff in recognition of good service. It is right and fair that those tips go directly to the staff. It is not right that employers should use those tips to top up staff wages to minimum levels.

"By law, all workers are entitled to the National Minimum Wage. If customers leave tips because they are happy with the service they have received, the staff should receive that extra money in addition to their salary, not in place of it, and certainly not to get them up to the minimum wage.

"It is also right that customers can feel sure that the money they leave in tips is rewarding the staff who earned it.

"So we are encouraging employers to be more transparent with customers about how tips are distributed between members of staff. Customers have the right to know where their tips are going before they pay them over."



History and background to campaign

Ten years ago, the Labour Government introduced the historic minimum wage legislation designed to protect Britain's worst paid workers. But behind the scenes, the hospitality industry was lobbying hard to ensure an opt-out for their bar and waiting staff. They won a loophole that allowed firms to use service charges and tips left on credit cards towards paying the minimum wage. Ian McCartney was a minister at the Department of Trade and Industry at the time and later admitted there was a "compromise". "I regret that some employers decided to use it in the way they have done," he said. "It was never intended that the Minimum Wage Act should be used in this way. A service charge is for service, to show the goodwill of the customer. It should not be a contribution to paying wages, which should already be covered in the meal costs."

Many firms - including well-known national chains - jumped at the chance to slash wages down to £2 or £3 an hour before tips. In one case, staff received no salary - just a share of the "discretionary" service charge added to bills.

Unite the union has been campaigning for fair tips since 2007 and in April joined forces with the Daily Mirror newspaper to launch a Fair Tips Charter calling on businesses to adopt an ethical tips policy. Put simply, bosses should pass on all tips to staff in full and not use them to pay for wages, breakages or customer walkouts. Our first demand, to close the minimum wage loophole, bore fruit in July, when John Hutton announced plans to change the law so that "tips received by staff must be paid on top of the national minimum wage, not as part of it".

But that's not the end of the matter. Firms will still be free to do what they want with credit card tips and service charges. A year ago, Unite organised a demonstration outside a Pizza Express branch after they sacked a waiter when he revealed they kept 8% of credit card tips as an "administrative charge". That could soon become the norm. The signs are that many chains are preparing to offset the cost of paying the minimum wage by keeping a greater share of tips and service charges.

But it's not all bad news. The Federation of Small Businesses welcomed plans to close the loophole and said that 99% of its members already passed on all tips to staff.

They deserve a level playing field. Customers have the right to know what happens to their tips and more transparency is needed. Meanwhile you can support waiting staff by looking out for the Fair Tips logo.

TIMELINE:

July 31 1998 - Minimum Wage Act gains royal assent.

September 7 2007 - Unite the Union organises a protest against unfair tipping policies. Pizza Express waiter is interviewed talking about the firm's 8% admin charge on credit card tips and is later dismissed.

May 15 2008 - Unite and Daily Mirror launch the Fair Tips Charter calling on all restaurants, bars and hotels to pass on all tips to staff.

July 31 2008 - Government announces plans to prevent firms using tips and service charges towards paying the minimum wage.



Fair tips Directory

The Fair Tips campaign urges restaurants, bars and hotels to sign a fair tips charter showing their commitment to ensuring that tips and service charges are distributed fairly among staff.

This directory will enable visitors to Manchester to choose where they eat and drink on the basis of the treatment of staff. Those who display the green 'Fair Tips logo' have shown that they give their staff a decent living wage and fair treatment in respect of their tipping and service charge policy.

The pull out map on the centre pages shows the nearest fair tipping bars, pubs and hotels to the GMEX conference centre.



MAKE SURE YOU ENJOY CONFERENCE WITH FAIR TIPPING CONFIDENCE.

LOOK OUT FOR THE FAIR TIPS LOGO ACROSS THE CITY.

APE AND APPLE PUB

28 - 30 John Dalton Street, Manchester, M2 6DE

Tel: 0161 839 9624



ASHOKA

Indian Cuisine

105 Portland Street

Manchester M1 6DF

Tel: 01612287550



BELUGA MANCHESTER

Full a la carte

2 Mount St, Manchester, M2 5WQ

Tel: 0161 833 3339

bookings@belugaonline.co.uk



CASTLEFIELD HOTEL

a la Carte and table d'hôte menu

Liverpool Road, Manchester, M3 4JR

Tel: 0161 832 7073

info@castlefield-hotel.co.uk



CROMA

Pizzeria

1 -3 Clarence Street,

Manchester M2 4DE

Tel: 0161 237 9799

www.croma.biz



JURYS HOTEL

Jurys Inn, Manchester

56 Great Bridgewater Street

Manchester M1 5LE

Tel: 0161 953 8888

www.manchesterhotels.jurysinn.com



KOH SAMUI

Thai Restaurant

16 Princess Street
Manchester M1 4NB

Tel: 0161 237 9511

www.kohsamuirestaurant.co.uk



KOH SAMUI
THAI RESTAURANT

LA VINA

Spanish (Tapas)

105-107 Deansgate, Manchester, M3 2BQ

Tel: 0161 835 3144

LA VIÑA
Restaurante Español



LUSO RESTAURANT

Portuguese Restaurant

63 Bridge Street
Manchester M3 3BQ

Tel: 0161 839 5550

www.lusorestaurant.co.uk



PESTO RESTAURANTS

Italian Restaurant and Bar

115 Deansgate
Manchester M3 2NW

Tel. 0161 831 9930



PIZZA HUT BRANCHES
www.pizzahut.co.uk

ARNDALE

Unit K5,
Voyager Food Court, Arndale Centre,
Manchester M4 3AQ
0161 8398307

ASHTON

Unit 9, Snipe Retail Park,
Manchester Road,
Ashton-under-Lyne, Greater Manchester OL7 0DN
0161 371 9191

CHORLTON

613 Wilbraham Road,
Chorlton-cum-Hardy,
Manchester M21 9AN
0161 881 2255

CORPORATION STREET

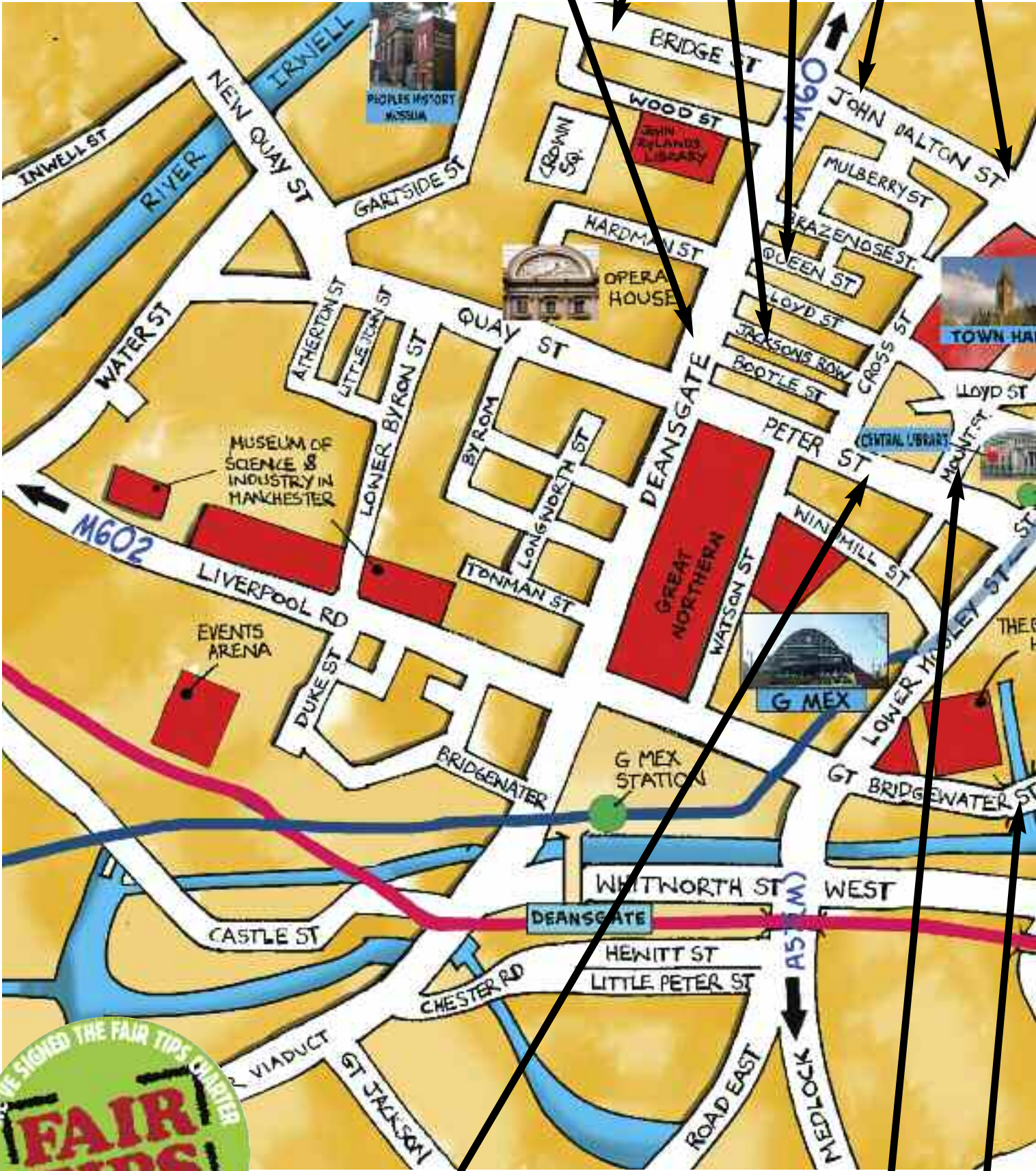
15 Corporation Street,
Manchester M4 4DG
0161 8352233

DIDSBURY

766 Wilmslow Road,
Didsbury,
Manchester M20 2DR
0161 434 9920



FAIR TIPS GUIDE



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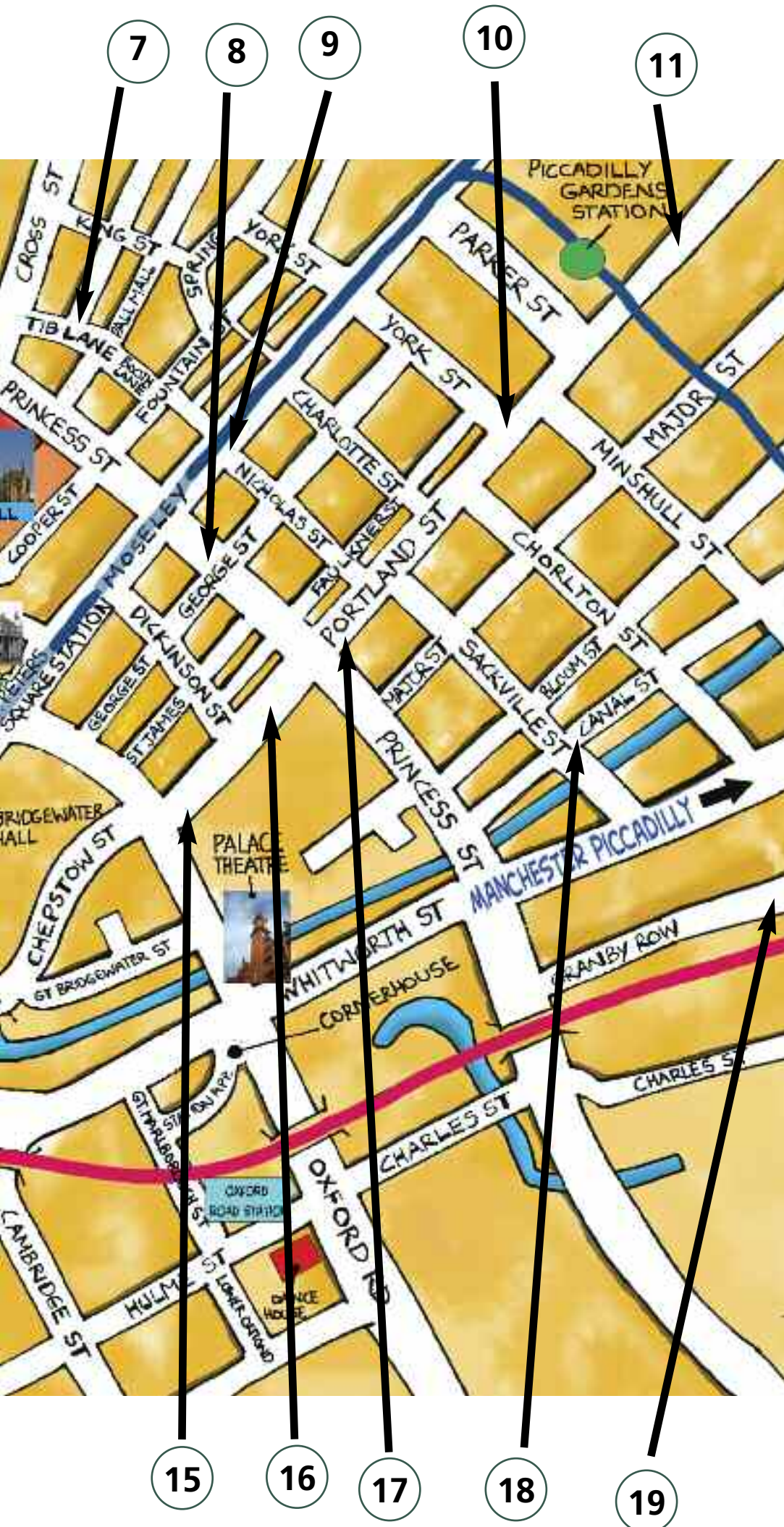
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Map key:

- 1 PESTO RESTAURANTS
- 2 LUSO RESTAURANT
- 3 THE OLD NAGS HEAD
- 4 THE RISING SUN PUB
- 5 LA VINA
- 6 APE AND APPLE
- 7 CROMA PIZZERIA
- 8 KOH SAMUI
- 9 TEPPANYAKI
- 10 THE ROYAL ORCHID
- 11 THISTLE MANCHESTER
- 12 THE MIDLAND HOTEL
- 13 BELUGA MANCHESTER
- 14 JURYS HOTEL
- 15 PIZZA HUT
- 16 ASHOKA
- 17 THE OLD MONKEY PUB
- 18 TAURUS
- 19 THE BULLS HEAD PUB



PIZZA HUT BRANCHES (continued)

FALLOWFIELDS

Unit D, Birchfields Road,
Fallowfield,
Manchester M14 6FS
0161 2250095

KINGSWAY MANCHESTER

Parrs Wood,
Didsbury,
Manchester M20 5PG
0161 438 0008

MANCHESTER 2

6/12 Fountain Street,
Manchester M2 2AA
0161 834 5877

MANCHESTER 3

67/73 Oxford Street,
Manchester M1 6EQ
0161 236 0779

MANCHESTER 4

White City Retail Park,
White City Way,
Manchester M16 0RP
0161 876 0770



MANCHESTER 5

79 Deansgate,
Manchester M3 2BW
0161 835 3035

MANCHESTER FORT

Manchester Fort Shopping Park,
Cheetham Hill Road,
Manchester M8 8LN
0161 832 3339

TRAFFORD CENTRE

Unit 16, The Orient,
The Trafford Centre,
Bartondock Road,
Manchester M17 8EB
0161 749 7040

URMSTON

Trafford Retail Park,
Urmston,
Manchester M41 8EE
0161 749 4950



OCTAGON LOUNGE
The Midland Hotel
Peter Street,
Manchester, M60 2DS
Tel 0161 236 3333



TAURUS GLOBAL
Bar & Restaurant
1 Canal Street
Manchester M1 3HE
Tel: 0161 236 4593
www.taurus-bar.co.uk/



TEPPANYAKI
Japanese Restaurant
Connaught Building,
58-60 George Street,
Manchester, M1 4HF
Tel 0113 245 3345
www.teppanyaki-manchester.co.uk



TGI FRIDAYS
American Diner
Valley Park Road off
Bury New Road
Prestwich
Greater Manchester M25 3AJ
Tel: 0161 798 7125
www.tgifridays.co.uk



THE BULLS HEAD PUB
84 London Road,
Manchester M1 2CN
Tel: 0161 236 1724



THE FRENCH RESTAURANT

The Midland Hotel
Peter Street,
Manchester, M60 2DS
Tel: 0161 236 3333



THE GREENHOUSE

Licensed Vegetarian and Vegan Restaurant

331 Gt Western Street, Rusholme,
Manchester M14 4AN
tel: 0161 224 0730
www.dineveggie.com



THE MITRE HOTEL

1 - 3 Cathedral Gates
Manchester M3 1SW
Tel: 0161 834 4128
www.mitrehotel.com



THE OLD MONKEY PUB

90-92 Portland Street,
Manchester, M1 4GX
Tel: 0161 228 6868



THE OLD NAGS HEAD PUB

17 Jacksons Row
Manchester M2 5WD
Tel: 0161 832 4315



THE RED LION PUB
532 Wilmslow Road,
Withington,
Manchester, M20 4BX
Tel: 0161 434 2441



THE RISING SUN PUB
22 Queen Street,
Manchester, M2 5HX
Tel: 0161 834 1193



THE ROYAL ORCHID
Thai Restaurant
36 Charlotte Street,
Manchester M1 4FD
Tel: 0161 236 5183
www.royalorchid.co.uk



THE SHAKESPEARE PUB
16 Fountain Street,
Manchester, M2 2AA
Tel: 0161 834 5515



thistle

THISTLE MANCHESTER

a la carte and table d'hôte menus

3-5 Portland Street,

Picadilly Gardens, Manchester, M1 6DP

Tel: 0870 333 9139

www.thistle.com/hotels/manchester



TIGER TIGER BAR

The Printworks,

Withy Grove,

Manchester, M4 2BS

Tel: 0161 385 8080

www.tigertiger.co.uk



WALRUS BAR

77- 88 High Street,

Manchester, M4 IES

Tel: 0161 828 8700. M4 1ES

www.manchesterbars.com/walrus.htm



www.fairtips.org

visit www.fairtips.org



Welcome to the Fair Tips website

Here you can see which eating establishments have signed up to the Unite the Union and Daily Mirror newspaper Fair Tips Charter to demonstrate that they are treating their staff fairly.

The campaign calls on restaurants, hotels and bars to pass on all tips to the people who earned them - the staff. This means there must not be any deductions or any undercutting of the minimum wage.

Here you will find those establishments where you can tip with confidence, safe in the knowledge that your money goes to those who deserve it.

Also, if you are a restaurant, hotel or bar that does treat your staff fairly, you can contact us to sign up to the [Fair Tips Charter](#) below.

Next time you go out to eat look out for the Fair Tips Charter logo!

Click here to sign up to the Fair Tips Charter



[Read the charter](#)



Find out more about [Unite's Fair Tips Campaign](#) and [The Mirror's Fair Tips Campaign](#).



The following companies have already signed up to the Fair Tips Charter.

Here are some of the places you can eat and tip with a clear conscience!

the castlefield hotel



LOTELS



The Midland



LA VIÑA



Get your favorite restaurant, pub or hotel to sign up to the campaign



FAIR TIPS CHARTER

AS AN EMPLOYER IN THE RESTAURANT INDUSTRY I PLEDGE TO:

1. Pay all employees at least the minimum wage with 100% of tips added on top as a bonus with no hidden charges.
2. Reach agreement on how tips are shared with those staff directly affected.
3. Make no deductions from tips or salaries to cover breakages, till shortages or customer walk-outs.
4. Make all rules for the distribution of tips and service charges available in writing for staff and customers on request.



NAME OF EMPLOYER: _____

SIGNED: _____ DATE: _____



Fringe Meeting - Tips campaign

Why are we waiting?

Hospitality staff are being cheated

Monday 22nd September 2008

Breakfast meeting 8am - 9am The Midland Hotel

The campaign for fair tips for waiting staff has been a hot topic over the last few months. Come and hear how the current system across the hospitality industry is ripping off workers and customers. The debate will focus on the legal loophole in the minimum wage regulations and what action is needed to ensure workers are given fair tips.

Chair - Kevin Maguire, Daily Mirror Associate Editor

Speakers include:

Ross Raisin, Nominee for Dylan Thomas Award for writing and waiter,

Len McCluskey, Unite Assistant General Secretary,

Waitress from a national hotel

Neal Smith, KPMG

Breakfast and refreshments will be served from 7.45am.



www.fairtips.org



Derek Simpson & Tony Woodley,
Joint General Secretaries

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www.fairtips.org

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